

BQ LOGISTICS LLC, PRIVACY POLICY

BQ LOGISTICS LLC (the “Company”) is committed to maintaining robust privacy protections for its users. Our Privacy Policy (“Privacy Policy”) is designed to help you understand how we collect, use and safeguard the information you provide to us and to assist you in making informed decisions when using our Service.

I. INFORMATION WE COLLECT

We may collect **personal information** that you provide to us including: name, date of birth, address, phone number, and payment details, which you submit to us through the registration process at the Site.

II. HOW WE USE AND SHARE INFORMATION

We collect and use personal data for the following purposes:

- a. Dispatching drivers - sending shipment details for pick-up and delivery.
- b. Customer service- responding to inquiries, managing accounts, and customer support.
- c. Transaction processing- invoicing and managing payments from clients and drivers.
- d. System management- adding client or carrier information into our databases for operational purposes.

III. HOW WE PROTECT INFORMATION DATA SHARING AND SECURITY

We implement security measures designed to protect your information from unauthorized access. We do not share your personal information with third-party providers for marketing or any other purposes. All customer and driver data is securely stored in our privately developed CRM system, accessible only by authorized employees of BQ LOGISTICS LLC.

IV. YOUR RIGHTS REGARDING THE USE OF YOUR PERSONAL INFORMATION

You have the right at any time to prevent us from contacting you for marketing purposes. When we send a promotional communication to a user, the user can opt out of further promotional communications by following the unsubscribe instructions provided in each promotional e-mail.

VI. CHANGES TO OUR PRIVACY POLICY

The Company reserves the right to change this policy and our Terms of Service at any time. Any updates will be posted on our website.

VII. CONTACT US

If you have any questions regarding this Privacy Policy or the practices of this Site, please contact us by sending an email to privacy@logistics-bq.com.

Last Updated: This Privacy Policy was last updated on March, 1, 2025.